

The following is 'Grievance Redressal / Escalation Matrix' for Investment Advisers (IA) and Research Analysts (RA) :

<b>Details of designation</b>	<b>Contact Person Name</b>	<b>Address where the physical address location</b>	<b>Contact No.</b>	<b>Email-ID</b>	<b>Working hours when complainant can call</b>
Customer Care	Priyank Jhawar- Manager	Mumbai	85918 66511	support@theequitydesk.com	Mon-Fri 9am to 5pm IST
Head of Customer Care	Miraj Shah – Senior Manager	Mumbai	89282 86940	support@theequitydesk.com	Mon-Fri 9am to 5pm IST
Compliance Officer	Rashmi Choudhary	Mumbai	022- 49707226	compliance@theequitydesk.com	Mon-Fri 9am to 5pm IST
CEO	Basant Maheshwari	Mumbai	022- 49707226	info@theequitydesk.com	Mon-Fri 9am to 5pm IST
Principal Officer	Basant Maheshwari	Mumbai	022- 49707226	info@theequitydesk.com	Mon-Fri 9am to 5pm IST