## BASANT MAHESHWARI WEALTH ADVISERS LLP

Office No. 701, $7^{\text {th }}$ Floor, Plot-211, Dalamal Tower, Free Press Journal Marg, Nariman Point, Mumbai- 400021 Email: info@theequitydesk.com, Website: www.theequitydesk.com, Phone: 022-49707226

LLPIN: AAE-4792; SEBI Regn No. INP000004946; INA000018498

## Complaint Data to be displayed by Investment Advisers

Data for the month ending - Mar'2024

| Sr. <br> No. | Received from | Pending <br> atthe <br> end of <br> last <br> month | Received | Resolved* | Total <br> Pending\# | Pending <br> complaints <br> $>3$ 3months | Average <br> Resolution <br> time^ <br> (in days) |
| :--- | :--- | :--- | :---: | :---: | :--- | :--- | :--- |
| 1 | Directly from <br> Investors | 1 | 1 | 2 | 0 | 0 | 7 |
| 2 | SEBI <br> (SCORES) | 0 | 1 | 0 | 1 | 0 | 0 |
| 3 | Other Sources <br> (if any) | 0 | 0 | 0 | 0 | 0 | 0 |
|  | Grand Total | 1 | 2 | 2 | 1 | 0 | 7 |

* Inclusive of complaints of previous months resolved in the current month.
\# Inclusive of complaints pending as on the last day of the month
${ }^{\wedge}$ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

Trend of monthly disposal of complaints

| Sr. <br> No. | Month | Carried forward from <br> previous month | Received | Resolved* | Pending\# |
| :--- | :--- | :--- | :---: | :---: | :---: |
| 1 | Dec, 2023 | 0 | 0 | 0 | 0 |
| 2 | Jan, 2024 | 0 | 2 | 2 | 0 |
| 3 | Feb, 2024 | 0 | 5 | 4 | 1 |
|  | Grand Total | 0 | 7 | 6 | 1 |

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Trend of annual disposal of complaints
$\left.\begin{array}{|l|l|l|c|c|c|c|}\hline \text { SN } & \text { Year from } & \text { Received } & \text { Resolved** } & \text { Pending\#\# } \\ \text { previous year }\end{array} \begin{array}{l}\text { Carried forward }\end{array}\right]$
** Inclusive of complaints of previous years resolved in the current year.
\#\# Inclusive of complaints pending as on the last day of the year.

